

TERMS OF USE, CARE AND MAINTENANCE OF LACQUERED GRIGIO FLOORS

The high-quality wooden floors produced by Grigio Floors are made entirely from natural wood. These floors are characterized by high practical and aesthetic values.

The manufacturer provides a warranty for the floors laid and used in accordance with instructions:

- The room temperature for wooden floors should be between 18°C and 24°C.
- The relative humidity in the room should be within the range of 40% to 60%.
- In the event that the temperature and humidity in the room are not checked during the use of the floor, the warranty only covers the natural expansion of the wood.
- Rooms where floors have been laid should be frequently aired to stabilize the humidity.
- The floor should be taken care of using only agents intended for this purpose – use only cleaners and other maintenance products that are suitable with lacquered wooden floors.
- Place doormats inside and outside the front door to stop dirt and grit being walked in, which can cause considerable wear.
- Felt pads should be glued under all furniture and other interior elements that have direct contact with the floor.
- Plastic underlay mats, rugs or carpets should be used under chairs and other furniture with castors to protect the wooden floor from mechanical damage.
- Mechanical damage arising during use is not covered by the warranty.
- Everyday care should be limited to normal vacuuming or sweeping of the floor.
- Frequency of care depends on how intensively the floor is used.
- Sand deposited on the surface of the floor must be removed. Sand deposited may cause scratches on the lacquer layer and minor dents and scratches on the wood's surface layer. Scratching caused by sand is not covered by the warranty.
- Use a dry soft brush to remove dust. A slightly damp cloth may also be used with the addition of lacquered wooden floor cleaner or without. Under no circumstances should wet marks be left on the floor after cleaning. Damage to flooring caused by water or other liquids does not constitute grounds for warranty claim.
- Under no circumstances should a wooden floor be covered with PE foil or other materials impermeable to damp and air.

- Claims will not be accepted for change of the wood's color when exposed to light (UV radiation).
- The floor may be renovated by sanding and applying another layer of lacquer or oil. The manufacturer approves the use of lacquers intended for wooden floors, used in accordance with application instructions. The number of renovations involving the removal of the surface layer of the wood depends on the depth of the mechanical damage. Before commencing mechanical renovation (scraping or sanding) the condition of the floor should be analyzed to ascertain if conducting mechanical renovation is justified.
- Failure to adhere to the above recommendations immediately voids the warranty on material and services.
- The manufacturer only allows the use of glued down Grigio Floors on top of the floor heating system.
- Before assembling a floor on a heated subfloor, the owner and installer should heat the subfloor in accordance with the "Grigio Floors underfloor heating" instruction.
- For more information on assembly of Grigio Floors on a heated floor system and on the assembly instructions please visit our website at www.grigiofloors.com.

The warranty issued by the seller and manufacturer shall be void if any fault is not reported by the owner within 14 days of appearing.

IMPORTANT: The user is required to ensure that the cleaning staff is acquainted with these Care, terms of Use, and Maintenance of Lacquered Grigio Floors.

I have familiarised myself with the above instructions and conditions of use, and with the warranty conditions.

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Date and legible signature of the owner