

## **TERMS OF USE, CARE AND MAINTENANCE OF UV OILED GRIGIO FLOORS**

The high-quality wooden floors produced by Grigio Floors are made entirely from natural wood. These floors are characterized by high practical and aesthetic values.

The manufacturer provides a warranty for the floors laid and used in accordance with instructions:

- Relative humidity in the room should be between 40% and 60%.
- The maximum temperature on the surface of the boards installed over an underfloor heating system should not exceed 27°C. It is forbidden to put carpets, runners, or furniture with legs the minimum height of which is less than 10cm, on any floors mounted over an underfloor heating system.
- The room temperature for wooden floors should be between 18°C and 24°C.
- Daily care should be limited to normal vacuuming or sweeping of the floor.
- The frequency of floor care depends on the amount of traffic.
- Floor maintenance should be carried out using only the products intended for that purpose: use only cleaners and other maintenance products that are suitable with oiled wooden floors. Using other care products may result in changing the color of the floor, forming of stains, changing the slipperiness of the floor surface, or changing its gloss.
- The room with a wooden floor should have doormats that effectively remove sand, water, and other impurities, placed in front of and behind entrance doors, terrace doors, etc.
- Felt pads should be applied to all pieces of furniture and other interior fittings that are in direct contact with the floor.
- Any sand present on the floor surface should be removed quickly. Any deposited sand causes scratch on the varnish layer and minor dents and scratches on the surface of the wood.
- Dry and soft brushes or a vacuum cleaner with a soft brush should be used for dust removal. You can also use a slightly damp cloth with or without the addition of cleaner suitable for oiled wooden floors. Under no circumstances must wet traces remain on the floor, after cleaning.
- It is obligatory to use protective mats made of plastic, flooring, or carpets protecting the wooden floor against mechanical damage, under chairs and other furniture with castors. Check and immediately remove any sand or other dirt that may get under the protective mat. Failure to remove this type of dirt will scratch the surface layer of the floor under the protective mat.

- Under no circumstances should the wooden floor be covered with PE foil or other moisture- and air-tight materials.
- Claims will not be accepted for change of the wood's color when exposed to light (UV radiation).
- The floor can be renovated, by sanding and re-oiling. The manufacturer authorizes the use of oils intended for wooden floors, if used in accordance with the guidelines for their application, during renovation. The number of floor renovations consisting of "removing" the surface layer of wood depends on the depth of mechanical damage. Before starting mechanical renovation (sanding), analyze the condition of the floor and whether it is possible to carry out mechanical renovation, or not.
- Ignoring the aforementioned recommendations will void the warranty on the material and service immediately.
- The manufacturer allows only for the use of Grigio Floors using the glue down assembly systems, if installed over underfloor heating systems.
- Before assembling a floor on a heated subfloor, the owner and installer should heat the subfloor in accordance with the "Grigio underfloor heating" instruction.
- For more information on assembly of Grigio Floors on a heated floor system and on the assembly instructions please visit our website at [www.grigiofloors.com](http://www.grigiofloors.com). The warranty issued by the seller and manufacturer shall be void if any fault is not reported by the owner within 14 days of appearing.

IMPORTANT: The user is required to ensure that the cleaning staff is acquainted with these Care, terms of Use and Maintenance of Lacquered Grigio Floors.

I have familiarised myself with the above instructions and conditions of use, and with the warranty conditions.

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Date and legible signature of the owner